



## CONTACT DIRECTORY

BUSINESS HOURS M -F 7:00 AM — 6:30 PM Central Time

<http://kramer.htpgusa.com>

|                                 |   |
|---------------------------------|---|
| <b>OFFICE ADDRESS</b>           | 3885 Crestwood Parkway, Suite 500, Duluth, GA 30096 |
| <b>TELEPHONE</b>                | 678-323-4904  |
| <b>ORDER DESK FAX</b>           | 678-323-4920  |
| <b>REPLACEMENT PARTS E-MAIL</b> | parts@htpgusa.com                                   |

### DIRECT PHONE LINES

|   |                   |                               |              |
|---|-------------------|-------------------------------|--------------|
| <b>CUSTOMER SERVICE SUPERVISOR</b>          | Charlotte Guthrie | charlotte.guthrie@htpgusa.com | 256-259-7462 |
| <b>CUSTOMER SERVICE / ORDER ENTRY</b>       | Amy Lynch         | amy.lynch@htpgusa.com         | 256-259-7452 |
|   | Karen Whitaker    | karen.whitaker@htpgusa.com    | 256-259-7425 |
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|   | Rebecca Martin    | rebecca.martin@htpgusa.com    | 256-259-7471 |
|   | Beverley Hicks    | beverley.hicks@htpgusa.com    | 678-323-4916 |
|   | Stacey Crumpton   | stacey.crumpton@htpgusa.com   | 678-323-4915 |
| <b>REPLACEMENT PARTS</b>                    | Lisa Brown        | parts@htpgusa.com             | 256-259-7415 |
|   | Jolee Thompson    | parts@htpgusa.com             | 256-259-7421 |
| <b>APPLICATIONS ENGINEERING</b>             | Chris Bailey      | chris.bailey@htpgusa.com      | 256-575-2034 |
|   | Steve Charters    | steve.charters@htpgusa.com    | 678-323-4926 |
| <b>TECHNICAL SERVICES MANAGER / SUPPORT</b> | Rick Olander      | richard.olander@htpgusa.com   | 256-259-7435 |

### Sales

|  |                  |                              |              |
|--|------------------|------------------------------|--------------|
| <b>DIRECTOR OF SALES AND MARKETING</b>   | Paul Westbrook   | paul.westbrook@htpgusa.com   | 404-368-0474 |
| <b>DIRECTOR OF SALES, WESTERN REGION</b>   | Ron Stewart      | ron.stewart@htpgusa.com      | 480-320-0269 |
| <b>EASTERN REGIONAL MANAGER</b>  | Dave Hartman     | dave.hartman@htpgusa.com     | 410-750-8701 |
| <b>DISTRICT SALES MANAGER</b><br>FL, GA, NC, SC, PUERTO RICO   | Patrick Gribbin  | patrick.gribbin@htpgusa.com  | 256-609-8591 |
| <b>DISTRICT SALES MANAGER</b><br>AK, ID, MT, OR, WA, CANADA (Alberta, British Columbia, Saskatchewan & Manitoba) | Ray Kapaun       | ray.kapaun@htpgusa.com       | 360-621-6756 |
| <b>DISTRICT SALES MANAGER</b><br>AL, MS, TN, FL (Panhandle)  | Jay Brandelik    | jay.brandelik@htpgusa.com    | 770-363-9368 |
| <b>DISTRICT SALES MANAGER</b><br>AR, LA, OK, TX  | Joe Canales      | joe.canales@htpgusa.com      | 940-648-1985 |
| <b>DISTRICT SALES MANAGER</b><br>CA (Southern), AZ, HI, NV (Las Vegas), GUAM                                     | Darren Marshall  | darren.marshall@htpgusa.com  | 909-843-0522 |
| <b>DISTRICT SALES MANAGER</b><br>CA (Southern)   | George Bannyan   | george.bannyan@htpgusa.com   | 714-293-5461 |
| <b>DISTRICT SALES MANAGER</b><br>FL (Baker Distributing)   | Scott Malone     | scott.malone@htpgusa.com     | 205-504-6849 |
| <b>DISTRICT SALES MANAGER</b><br>IA, KS, MN, IL, MO, NE, ND, SD, WI  | Les Clardy       | leslie.clardy@htpgusa.com    | 765-307-7286 |
| <b>NATIONAL ACCOUNTS SALES MANAGER</b>   | Michael Pitoniak | michael.pitoniak@htpgusa.com | 901-861-0080 |
| <b>WARRANTY</b>  | John Taylor      | john.taylor@htpgusa.com      | 256-259-7441 |
| <b>ACCOUNTS RECEIVABLE / CREDIT MANAGER</b>  | Sherry Rister    | sherry.rister@htpgusa.com    | 678-323-4928 |